

# SEAMLESS



W H O L E H O M E W I F I

## APPLICATION FORM

Date: \_\_\_\_\_

No: \_\_\_\_\_

### SUBSCRIBER INFORMATION

New Subscriber     Existing Subscriber

\_\_\_\_\_  
(Last Name)

\_\_\_\_\_  
(First Name)

\_\_\_\_\_  
(Middle Name)

Account No. (if existing subscriber): \_\_\_\_\_

Landline No: \_\_\_\_\_ Mobile No.: \_\_\_\_\_

Email Address: \_\_\_\_\_

### SERVICE ADDRESS

\_\_\_\_\_  
(Floor/Unit No.)

\_\_\_\_\_  
(Bldg/Compound)

\_\_\_\_\_  
(Street)

\_\_\_\_\_  
(Village/Barangay)

\_\_\_\_\_  
(Municipality)

\_\_\_\_\_  
(City)

### PACKAGES

Seamless Whole Home WiFi (Velop)

**P600/month**

Quantity: \_\_\_\_\_

\*Plans start at 2500

\*\*FiberX 1500 subscribers must upgrade to be eligible for the add-on service

### DELIVERY

Pick-up

Delivered to Service Address

### INSTALLATION

Do-It-Yourself (DIY)

Installation by Geek Squad

### NOTES:

- Pick up shall be at G/F Reliance IT Center, 99 E. Rodriguez Ave, Bo. Ugong, Pasig City
- P200.00 shall be charged for delivery of the Seamless Whole Home WiFi to your indicated Home/Service Address
- P1500.00 shall be charged for the Seamless Whole Home WiFi Installation by Converge Geek Squad
- Installation only includes basic configuration of the Whole Home WiFi. It does not include mounting, cabling and other complex services.
- All charges for Seamless Whole Home WiFi shall be billed on top of your next monthly bill.

# TERMS AND CONDITIONS

## A. LOCK-IN PERIOD

### a. New Subscribers

24-months, co-terminus with the internet plan

### b. Existing Subscribers

Subscribers availing of the Seamless Whole Home Wifi (Linksys Velop) shall be re-locked in for twenty-four (24) months.

## B. BILLING

The price of a Seamless Whole Home Wifi is not included in the Monthly Service Fee but billed separately in the Statement of Account.

Payments received for the device is non-refundable and non-exchangeable for cash or any other product, even if the service is disconnected or the device is lost, damaged, or stolen.

## C. TERMINATION

- a. Should the customer terminate the internet service before completing 24 monthly payments for the (Add-on) Wi-Fi Router, the customer shall be billed for the remaining amount.
- b. Pre-termination will mean forfeiture of all deposits, settling of all outstanding obligations and payment in the amount of full-monthly service fee, multiplied by the number of month's balance of the unexpired lock-in period + remaining amount of the Add-on.  
(i.e  $MRC \times \text{remaining months} + \text{remaining amount of the Add-on}$ )

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Subscriber's Signature over Printed Name

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Branch

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CSR's Signature  
over Printed Name

