



## NOTES:

- Installation for New customers shall be done concurrent to the installation of the internet service.
- For existing customers, installation shall be DIY (Do-It-Yourself).
- Should existing customer require onsite installation or complex setup, cost shall be billable to the client.  
Complex setup means any of the following:
  - Requires additional cabling
  - Configuration of other routing features aside from basic connectivity.
- Basic charge for onsite setup and configuration shall be one-thousand pesos, (Php1,000.00).
- If installation requires cabling, a Bill-of-Materials (BOM) and cost of installation shall be provided by our integration partner, UNQ.
- All charges for complex installation shall be treated as a one time cost (OTC).
- Delivery charge shall be Php200.00 (Charge to bill).
- All fees for returning defective units to Converge ICT shall be the responsibility of the subscriber.
- Delivery of replacement units shall be charged Php200.00

## TERMS AND CONDITIONS

### A. LOCK-IN PERIOD

#### a. New Subscribers

24-months, co-terminus with the internet plan

#### b. Existing Subscribers

Subscribers availing for the FiberX Gaming Router (ASUS Rapture GT-AC5300) shall be re locked-in to twenty-four (24) months.

### B. TERMINATION

- a. Should the customer terminate the internet service before completing 24 monthly payments for the (Add-on) Gaming Router, the customer shall be billed for the remaining amount.
- b. Pre-termination will mean forfeiture of all deposits, settling of all outstanding obligations and payment in the amount of full-monthly service fee, multiplied by the number of month's balance of the unexpired lock-in period + remaining amount of the Add-on.  
(i.e MRC X remaining months + remaining amount of the VAS = Pre-termination fee)

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Subscriber's Signature over Printed Name

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Branch

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CSR's Signature  
over Printed Name



For more details visit:  
[www.convergeict.com/add-ons/](http://www.convergeict.com/add-ons/)